# Financial Results for the Six Months Ended September 2020 (April 1,2020 to September 30,2020) 

## PROTO CORPORATION (4298)

October 30, 2020
(Investor Meeting November 5, 2020)


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## Overview of Q2/FY March 2021

## Overview of Q2/FY March 2021

## Operating income rose, as the platform performed well.

Sales
Gross Profit EBITDA

Operating income OP Margin
Net income

27,456 million yen
$11,941_{\text {million yen }}$
3,497 million yen $2,838_{\text {million yen }}$ 10.3\%

1,791 million yen

YoY (8\%)
YoY (2\%)
YoY +4\%
YoY +4\%
YoY +1.2pt
YoY (44\%)

* A gain on sale of fixed assets amounting to 1,817 million yen booked in Q2 of the previous term. © РZОто


## Overview of Q2/FY March 2021

Consolidated sales declined, due to the sluggish sales of goods. Sales


## Overview of Q2/FY March 2021

## Especially, the sales of goods (Tire and export of used cars) dropped.

Sales Breakdown


## Overview of Q2/FY March 2021

Operating income rose, as the platform performed well. Operating income


## Overview of Q2/FY March 2021

Operating income increased due to lower SG\&A expenses. In particular, SG\&A expenses decreased in the Lifestyle-related and Management divisions. Operating income from Automobile-related was flat YoY.
Operating Income Breakdown
(Million yen)


## Overview of Q2/FY March 2021

## As for the performance of each company, PROTO CORPORATION contributed to the rise in profit.

Operating Income Breakdown
(Million yen)

| Gross Profit Breakdown | (182) | SG\&A Breakdown | +301 | Operating Income Breakdown | +118 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PROTO CORPORATION | +335 | PROTO Corporation | +81 | PROTO CORPORATION | +416 |
| PROTO-RIOS | (89) | PROTO-RIOS | +3 | PROTO-RIOS | (85) |
| autoway | (215) | autoway | +35 | AUTOWAY | (180) |
| TIRE WORLD KAN BEST | (144) | TIRE WORLD Kan best | +5 | TIRE WORLD KAN BEST | (139) |
| GOONET EXCHANGE | +4 | GOONET EXCHANGE | (27) | GOONET EXCHANGE | (23) |



## Regarding the impact of COVID-19 on the domestic automotive market

Sales volume of new cars in Japan


No. of registered used cars in Japan


## Regarding the impact of COVID-19 on the domestic automotive market

Sales volume of tires of four-wheeled vehicles for replacement in Japan


No. of deregistered vehicles for export in Japan
-2019 -2020

© PZOTO

## Overview of Q2/FY March 2021

# The export of used cars was affected, but the automobilerelated information business performed well. <br> Q2 

Sub-segment
Major products
evaluation

Information and services

Information and services

Sale of goods

Sale of goods © PZOTO

MOTOR GATE (Goo-net)

Goo-net Pit
Ad agency (online ads) and fliers
Excellent

Good

Average

Average

Average

Average

Export of used cars

Bad
Ports of destination countries closed

Situation in Q2
Measures from Q3

| Healthy, and the sales of |
| :---: |
| options were favorable. |
| (MOTOR GATE Calendareetc) |

Healthy, and FC rights of leading
companies obtained
The demand for ads for reeling in
customers dropped.
Stagnancy in new marketing
(roughly six months delay)
Recoil from the good
performance in the previous term.
Sales activities targeting new
customers were stagnant.
EC was healthy,
while real shops struggled.
Ports of destination countries
closed

Sales promotion of MOTOR GATE AI

Promotion of "smart booking" Strengthening of ad business

Marketing continued, expecting the recovery of demand

Sales activities targeting new customers resumed in June 2020

Sales activities targeting new customers resumed in July 2020

Sales promotion mainly for EC
To enhance debt collection and reduce costs,
Shift of business models through promotion of alliances

## Impact of COVID-19 on Company Earnings

## Concerns remain, but the company's own digital transformation (DX) adapted to COVID-19 is proceeding.

| COVID-19 | Internal | External |
| :---: | :---: | :---: |
| Positive | - Started provision of DX products (online reservations, Goo-net Live, AI products) <br> - Stepped up R\&D of DX products <br> - Improved value provided by Goo-inspection (enhanced the online negotiation service) <br> - Cost cuts thanks to shift to online sales activities (consolidated 8 sales offices in the first half) | - Car users' shift to the Internet is progressing (increase in website access and time spent on website) <br> - Increased demand for used cars <br> - Switch back to owning cars rather than sharing <br> - Increase of tires/wheels being sold online |
| Negative | - New sales activities are stagnant (sales to existing customers are robust) <br> - The sale of goods is struggling (tires and export of used cars) | - Sluggish new car market (weak individual consumption, supply chain disruptions) <br> - Concerns over medium/long-term used car supply (stagnancy in car acquisitions) <br> - Small businesses for used cars and maintenance closing down <br> - Sluggish tire market (consumer spending is sluggish particularly at stores) <br> - Sluggish used cars exporting market (port closures, etc.) |

## Ad-related (used car field)

## No. of affiliated companies of Goo-net (MOTOR GATE)



## Ad-related (used car field)

No. of affiliated dealers of Goo-net (MOTOR GATE)

Goo-net
7 -
(Unit: Dealers)

Continued to advertise mainly at large and mediumsized used car dealers, although new contract acquisition was sluggish.


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## Ad-related (used car field)

No. of dealers that have installed MOTOR GATE Calendar (including the booking of online business talks)


Amid the COVID-19, the non-contact business talk tool "booking of online business talks" and "Goo-net Live (online business talks)" are increasingly used.


## Ad-related (maintenance field)

## No. of fee-paying shops listed in Goo-net Pit

 (pay-per-use contracts started in Q1 of 2020)
(Unit:Shops)
Pay-per-use contracts mainly for leading FC


## Information and services (new car field)

No. of dealers that have adopted DataLine SalesGuide

Amid the COVID-19, the increase of new contracts is stagnant, roughly 6 months behind our target. Meanwhile, sales of DX products to existing customers are healthy.

## Detentine

SalesGuide


## Information and services (new car field)

We will strive to grow the new car domain, by increasing the number of dealers that have adopted our products and increasing average spending per customer.

March 2020 (Results)



19

## Our company's activities

## Tire Field: Progress Report on AUTOWAY's Wheel Indication Issue

 Proceeding returns, replacements, and refunds for affected imported wheels. Also, implemented thorough wheel quality control, applied for VIA registration, and enhanced group governance.


Implement thorough wheel quality control

- Applied for VIA registration of aluminum wheels and implement thorough quality control
- Established quality control system for aluminum wheels
(in cooperation with external experts)
- Disclosed information on quality control (enhanced group governance)


## Carry out company-wide measures to provide reliability and safety

- Strengthen our organizational structure (established Quality Control Office)
- Implemented in-house training on aluminum wheel safety standards, fostered compliant mindset, and disposed of recalled wheels
- Suspended business with the overseas plant in Thailand that manufactured the wheels in question


## Progress so far (Japanese only)

https://www.autoway.co.jp/quality/quality03/

- Implemented thorough quality control for aluminum wheels
- Implemented company-wide measures to provide reliability and safety
- Completed VIA registration application for all imported wheels and received a certificate of accreditation


## Medium－to Long－Term Growth Strategy

## We will invest our management resources in the medium－and long－term growth markets and aim for sustainable improvement of our corporate value．

## Priorities

－New car field ：To earn profit mainly from services based on our database．
－Used car field ：To review manufacturing cost and SG\＆A．
（reconsidering paper media and business footholds）
－Maintenance field ：（1）To expand the foundation of the advertisement business． （2）To establish appointment service
－Investment in the AI domain（To elevate existing businesses）
－Investment in new businesses（To create new services）
－Gross profit
－Operating income
New service，etc．

Maintenance field
־たネットピット Goo－net Pit

New car field
Growth markets


## Key Message

## 1. Aggressive launch of DX products

2. Cost structure overhaul
3. Continuous review and improvement of our business portfolio

## Major activities in the second quarter of the term ending March 2021 Aggressive launch of DX products amid the COVID-19

Apr. 2020: Released MOTOR GATE's function of "booking of online business talks" (used cars).
Apr. 2020: GOONET EXCHANGE entered into a business alliance with BE FORWARD CO.,LTD. (used car exports) May 2020: Released Al chatbot's function of "booking of online business talks" (new cars). Jun. 2020: Released the online business talk tool "Goo-net Live" (used cars).

Jul. 2020: Released "MOTOR GATE AI," an AI-based analysis tool for increasing contract rates (used cars). Jul. 2020: Incorporated AI chatbots into "Smart booking" of Goo-net Pit (maintenance).

Sep. 2020: GOONET EXCHANGE entered into a business alliance with SBT CO., LTD. (used car exports)
Oct. 2020: Sold the non-automobile Goo School business (simple absorption-type split) (lifestyle)

## GOONET EXCHANGE (used car exports)

## Pursuing alliances with major used car exporters as part of efforts to build a platform for used car exports



## Used car field: MOTOR GATE AI

## Al generates used car listing information based on uploaded photos


(1) Upload photos

(2) AI analyzes images

(3) Automatically generates the description of the car model to increase access

Reduces used car data registration time by around 50\% (from existing services)

## Used car field: MOTOR GATE AI

## Released AI-based products (Promotion of DX in the automobile field)



Released on Jul. 2, 2020

- AI automatically generates used car property information
$\rightarrow$ Achieve operational efficiency for customers
- Al automatically detects additional information such as popular equipment from images.
$\rightarrow$ Improved inventory turnover rate


## Maintenance field: Incorporated Al chatbots into "smart booking"

 Released AI-based products (Promotion of DX in the automobile field)
## Goo-net Pit

## Booked

Released on Jul. 15, 2020



- Improving the efficiency of reception work with AI chatbots
- Improving the operating rate of maintenance shops due to an increase in the number of customers


## New Car Field: DataLine SalesGuide

## Car replacement Proposal Movie (to be released in Q3) Provided DX products to all new-car dealers



## New Car Field: DataLine SalesGuide

Car replacement Proposal Movie (to be released in Q3)
Achieving One to One Marketing with DX Products


Direct-mail replacement (short mail, Line) Direct-mail (printing QR code)

- Notice of periodic vehicle inspection required by the Japanese regulation
- Future prediction graph
- Wise timing for car replacement
- Recommended information



## Medium-term 3-Year Business Plan (Business Indicators) We aim to achieve an ROE of $12 \%$ or more in the 3 -year medium-term plan.

## ■ Concerning important business indicators

Along with the growth of gross profit and operating income, we have positioned ROE and EPS as important business indicators.
■ Business indicators

|  | FY March 2016 <br> Results | FY March 2019 <br> Results | FY March $\mathbf{2 0 2 2}$ <br> Forecast |
| :---: | :---: | ---: | ---: |
| ROE | $(1.5 \%)$ | $11.7 \%$ | Over 12.0\% |
| EPS (Net income per share) | $(9.64)$ yen | 78.75 yen | $\mathbf{1 0 0 . 0 0}$ yen |
| Gross profit | 21.2 billion yen | 23.8 billion yen | CAGR 6.4\% |
| Operating income | 4.07 billion yen | 4.56 billion yen | CAGR 9.4\% |

[^0] - PZOTO

## FY March 2021:Consolidated Earnings Forecast

Unchanged (announced on Jul. 31, 2020)

| Consolidated Statements of <br> Income <br> [unit: million yen] | FY March 2020 |  | FY March 2021 |  | YoY |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Results(a) | Sales ratio | Forecast(b) | Sales ratio | (b)-(a) | $\%$ |  |
| Net Sales | 59,127 | $100.0 \%$ | 60,000 | $100.0 \%$ | 872 | $+1.5 \%$ |
| Gross Profit | 24,406 | $41.3 \%$ | 25,615 | $42.7 \%$ | 1,208 | $+4.9 \%$ |
| EBITDA | 6,455 | $10.9 \%$ | 6,613 | $11.0 \%$ | 157 | $+2.4 \%$ |
| Operating Income | 5,136 | $8.7 \%$ | 5,225 | $8.7 \%$ | 88 | $+1.7 \%$ |
| Ordinary Income | 5,354 | $9.1 \%$ | 5,289 | $8.8 \%$ | $(65)$ | $(1.2 \%)$ |
| Net Income | 4,991 | $8.4 \%$ | 3,481 | $5.8 \%$ | $(1,510)$ | $(30.3 \%)$ |
| Net Income per Share(Yen) | 124.33 | - | 86.68 | - | $(37.65)$ | $(30.3 \%)$ |


| [unit: million yen] | FY March 2020 |  | FY March 2021 |  | YoY |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Results(a) | Sales ratio | Forecast(b) | Sales ratio | (b)-(a) | $\%$ |
| SG\&A Expenses | 19,270 | $32.6 \%$ | 20,390 | $34.0 \%$ | 1,119 | $+5.8 \%$ |
| Employment Cost | 7,721 | $13.1 \%$ | 8,327 | $13.9 \%$ | 605 | $+7.8 \%$ |
| Advertising Cost | 4,602 | $7.8 \%$ | 4,710 | $7.9 \%$ | 108 | $+2.4 \%$ |
| Other Expenses | 6,945 | $11.7 \%$ | 7,351 | $12.2 \%$ | 405 | $+5.8 \%$ |

## Preconditions

Assuming that a nationwide state of emergency will not be declared in Japan, consumer spending is expected to recover gently in the fields of used cars, new cars, maintenance, and tires. The export of used cars is estimated to be continuously affected by COVID-19, through the closure of ports in destination countries, etc.

## Supplementary info

As for net income, there is no longer gain from sale of fixed assets due to the relocation of the headquarters in Tokyo, which amounted to about 1.8 billion yen in the previous term (whose effect on net income is about 1.2 billion yen)

## FY March 2021:Consolidated Earnings Forecast by Segment

| Net Sales [unit: million yen] | FY March 2020 |  | FY March 2021 |  | YoY |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results(a) | Sales ratio | Forecast(b) | Sales ratio | (b)-(a) | \% |
| Automobile-related | 52,870 | 89.4\% | 53,359 | 88.9\% | 489 | +0.9\% |
| Ad-related | 21,485 | 36.3\% | 22,553 | 37.6\% | 1,067 | +5.0\% |
| Information and services | 5,557 | 9.4\% | 5,332 | 8.9\% | (224) | (4.0\%) |
| Sales of goods | 25,827 | 43.7\% | 25,474 | 42.5\% | (353) | (1.4\%) |
| Lifestyle-related | 4,168 | 7.0\% | 4,176 | 7.0\% | 8 | +0.2\% |
| Real Estate | 160 | 0.3\% | 145 | 0.2\% | (15) | (9.5\%) |
| Other Business | 1,928 | 3.3\% | 2,318 | 3.9\% | 389 | +20.2\% |
| Total | 59,127 | 100.0\% | 60,000 | 100.0\% | 872 | +1.5\% |


| Operating Income [unit: million yen] | FY March 2020 |  | FY March 2021 |  | YoY |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results(a) | Profit margin | Forecast(b) | Profit margin | (b)-(a) | \% |
| Automobile-related | 6,582 | 12.5\% | 6,861 | 12.9\% | 278 | +4.2\% |
| Lifestyle-related | 169 | 4.1\% | 199 | 4.8\% | 30 | +17.9\% |
| Real Estate | 135 | 84.2\% | 65 | 45.3\% | (69) | (51.4\%) |
| Other Business | 58 | 3.1\% | 147 | 6.4\% | 88 | +150.8\% |
| Management Division | $(1,809)$ | - | $(2,049)$ | - | (239) | - |
| Total | 5,136 | 8.7\% | 5,225 | 8.7\% | 88 | +1.7\% |

## Supplementary info

As for "Ad-related," MOTOR GATE and Goo-net Pit are expected to grow.

As for "Information and services," the new car domain is expected to grow, but there will be a recoil from sale of software for maintenance shops of PROTORIOS (In the previous term, there was rush demand due to the discontinuation of support for Windows 7).

As for "Sale of goods," the sales from export of used cars are estimated to decline due to COVID-19.

## Regarding profit sharing with shareholders

## Estimated dividends are "unchanged" (announced on May 14, 2020)

## Policy for profit sharing with shareholders

We will make efforts to return profits to shareholders while comprehensively considering continuous, stable dividends, the enrichment of internal reserve for the future growth, etc. We will use the internal reserve effectively by investing in existing and new businesses, for further fortifying the management foundation and expanding the business scale.

## Cash Dividends per Share

| [unit: yen] | FY March 2019 Results | FY March 2020 Results | FY March 2021 Forecast | FY March 2022 Forecast |
| :---: | :---: | :---: | :---: | :---: |
| $2^{\text {nd }}$ Quarter | 12.5 yen | 13.75 yen <br> (Including commemorative dividend: 1.25 yen) | 12.5 yen | TBD |
| Year-End | 12.5 yen | 13.75 yen (Including commemorative dividend: 1.25 yen) | 12.5 yen | TBD |
| Annual | 25 yen | 27.5 yen (Including commemorative dividend: 2.5 yen) | 25 yen | TBD |

Note: For Cash Dividends per Share, the effects of the 2 -for- 1 stock split with the effective date being July 1,2019 was taken into account. © РZOTO

## Appendix

## "РРРОтО

## Vision "Corporate Goal"

Gaining "customer satisfaction (useful information and services)," "employee pride (company and work)," and "shareholder trust (future and achievements)" by creating a new society through change and innovation

Customer satisfaction

Beneficial information and services

## CHANGING COMPANY

-A company that continues,
to change for the future-

## Trust from shareholders


Future and results

## Corporate Profile



PROTO CORPORATION
October 1, 1977
June 1, 1979
1,849 million yen (As of March 31, 2020)
41,925,300 shares (As of March 31, 2020)
23-14, Aoi 1-chome, Naka-ku, Nagoya 460-0006, Japan
6-18-1 Nishi-Shinjuku, Shinjuku-ku, Tokyo 160-0023, Japan
Sapporo, Sendai, Takasaki, Nagano, Hamamatsu, Nagoya, Kanazawa, Osaka, Hiroshima, Matsuyama, Fukuoka, Kumamoto
(53 Sales Outlets Nationwide)
March 31
Consolidated: 1,456 (As of March 31, 2020)
Parent: 577 (As of March 31, 2020)
Tokyo Stock Exchange, First Section and Nagoya Stock Exchange, First Section

1. AUTOWAY Co., Ltd. (Full subsidiary since April 2013)
2. PROTO SOLUTION Co., Ltd. (Full subsidiary, established in April 2007 )
3. TIRE WORLD KAN BEST CO., LTD. (Full subsidiary since April 2015)
4. GOONET EXCHANGE (Former Kings Auto) (Full subsidiary since April 2012)
5. PROTO-RIOS INC. (Full subsidiary since October 2002)
6. CAR CREDO Co., Ltd. (Full subsidiary, established in February 2012)
7. CAR BRICKS Co., Ltd. (Shareholder ratio 66\% ,established in May 2017)
8. PROTO MEDICAL CARE (Full subsidiary since October 2009)
9. MARUFUJ (Full subsidiary since January 2016)
10. SILVER HEART (Full subsidiary since January 2016)
11. OKINAWA CALL STAFF SERVICE Co., LTD (Full subsidiary since October 2017)
12. PROTO Ventures (Full subsidiary, established in April 2019)
13. Associe Co., Ltd (Full subsidiary since October 2019)
14. CAR CREDO (Thailand) Co., Ltd. (Shareholder ratio 49\% ,established in December 2018)
15. PROTO MALAYSIA Sdn. Bhd. (Full subsidiary since September 2011) * The company is currently under liquidation.
(As of October 30, 2020)

## Major Shareholders

## Financial Data (Consolidated)

## Major Shareholders

|  | (Thousands) |
| :--- | ---: |
| 1) Mugen Corporation | $13,614(32.47 \%)$ |
| 2) The Master Trust Bank of Japan, Ltd. (Trust Account ) | $2,823(6.73 \%)$ |
| 3) JPLLC CLIENT SAFEKEEPING ACCOUNT | $2,670(6.36 \%)$ |
| 4) PROTO CORPORATION | $1,763(4.20 \%)$ |
| 5) JP MORGAN CHASE BANK 385632 | $1,137(2.71 \%)$ |
| 6) BNY GCM CLIENT ACCOUNT JPRD AC ISG (FE-AC) | $1,094(2.61 \%)$ |
| 7) CLEARSTREAM BANKING S.A. | $1,024(2.44 \%)$ |
| 8) Japan Trustee Services Bank, Ltd. (Trust Account ) | $930(2.21 \%)$ |
| 9) Hiroichi Yokoyama | $887(2.11 \%)$ |
| 10) Yoshihiro Yokoyama | $730(1.74 \%)$ |


| Shares outstanding (million, March 2020) | 41.9 | 1) Mugen Corporation |
| :--- | ---: | :--- |
| DPS ( $¥$, FY March 2021, Forecast) | 25.0 | 2) The Master Trust Bank of Japan, Ltd. (Trust Account ) |
| EPS (¥, FY March 2021, Forecast) | 86.68 | 3) JPLLC CLIENT SAFEKEEPING ACCOUNT |
| BPS (¥, FY March 2020) | 794.38 | 4) PROTO CORPORATION |
| ROE (\%, FY March 2020, Net income basis) | 16.7 | 5) JP MORGAN CHASE BANK 385632 |
| ROA (\%, FY March 2020, Ordinary income basis) | 12.1 | 6) BNY GCM CLIENT ACCOUNT JPRD AC ISG (FE-AC) |
| Equity ratio (\%, March 2020) | 71.3 | 7) CLEARSTREAM BANKING S.A. |
| Potential share dilution (million) | - | 8) Japan Trustee Services Bank, Ltd. (Trust Account ) |
| Foreign ownership (\%, March 2020) | 28.96 | 9) Hiroichi Yokoyama |

※ For BPS, the effects of the 2-for-1 stock split with the effective date being July 1, 2019 was taken into account.
(As of March 31, 2020)

## Segment details

## Major products in each segment

| Automobile-related(Main Product) |
| :--- |
| Ad-related  <br> Used cars Data registration fee for Goo-net, etc. (charge for using MOTOR GATE, etc.) <br> Maintenance Data registration fee for Goo-net Pit |
| Information and services |
| New cars | DataLine SalesGuide, etc.

## Goo-net GooBike Goo-net Pit 

The monthly charge for MOTOR GATE (such as Goo-net) is dominant
The sales from ad agency business, fliers, information magazines, etc. are included.

## Information and services

DatarLine (D) PZOTO FIOS

The monthly charge for the cloud service "DataLine" for new car dealers and the sales of software for maintenance and sheet-metal processing are dominant. The sales from vehicle appraisal are included.

## 

Sales are mainly from the e-commerce sales of tires and wheels and exporting used cars.

Sales are mainly from advertisement income related to nursing and welfare and renta sales of welfare equipment.

Sales are mostly from rent income of the non-operational floors of our own building.

Sales are mostly from the BPO business.

## Used car field: Business models of Goo-net and MOTOR GATE



## Platform


https://www.goo-net.com/

- Used car search (smartphones, apps,

PCs, and information magazines)

- Detailed info on used cars
(including Inspection info)
- Detailed info on used car dealers


## MOT®RGATE

- Automobile-related info platform (management system for used car dealers) - Management of sales, customers, and inventory $B t o B E C$, ledger management function, etc.



## Clients

(Used car dealers)

- Used car info registration (inventory registration)
- To deal with users' inquiries
- Charging system:

Ad posting fee
(MOTOR GATE charges)
*Fixed monthly charge (linked with the number of vehicles in stock)
Charges for options of MOTOR GATE


## Used car field: Business cycle of Goo-net and MOTOR GATE



## Used car field: Our strengths (disclosure of information on the status of used cars)

 To develop an environment where users can purchase used cars without worry. competing media: 46,066 (as of October 22,2020)

## New-car field: Business models of DataLine Series

## Users

- Comparison of costs for new cars
- Simulation of changing cars
- Simplified estimation of future prices

Charging system: free

- Appraisal and evaluation of cars owned

Charging system: free

- Inquiries to new car dealers

Charging system: free

## Platform

## DatarLine

## SalesGuide

- Function to compare costs at the time of business talks for new cars
- Function for simulation of changing cars
- Function to estimate future prices
- Function to give a proposal for changing cars



## Data Line

A/査定
DataLine AI appraisal

- Appraisal function


## AI Chatbot

- Business talk booking function (online)
- Online simple appraisal function
- Online price estimation function, etc.


## Clients

 (new car dealers)- Registration of customer info
- Registration of info on users' vehicles

Charging system:
Monthly charge (fixed)

- Registration of customer info
- Registration of info on users' vehicles

Charging system:
Monthly charge (fixed)
-----------------------------

- To deal with inquiries from users

Charging system:
Monthly charge (fixed)

## Q2/FY March 2021: Operating Results

| [unit: million yen] | Q2/FY March 2020 |  | Q2/FY March 2021 |  | YoY |  | Full-year estimate <br> Achievement rate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results(a) | Sales ratio | Results(b) | Sales ratio | (b)-(a) | \% |  |
| Net Sales | 29,845 | 100.0\% | 27,456 | 100.0\% | $(2,389)$ | (8.0\%) | 45.8\% |
| Gross Profit | 12,123 | 40.6\% | 11,941 | 43.5\% | (182) | (1.5\%) | 46.6\% |
| EBITDA | 3,362 | 11.3\% | 3,497 | 12.7\% | 135 | +4.0\% | 52.9\% |
| Operating Income | 2,719 | 9.1\% | 2,838 | 10.3\% | 118 | +4.4\% | 54.3\% |
| Ordinary Income | 2,778 | 9.3\% | 2,828 | 10.3\% | 49 | +1.8\% | 53.5\% |
| Net Income | 3,178 | 10.6\% | 1,791 | 6.5\% | $(1,386)$ | (43.6\%) | 51.5\% |
| Net Income per Share(Yen) | 79.20 | - | 44.62 | - | (34.58) | (43.7\%) | 51.5\% |
| [unit: million yen] | Q2/FY March 2020 |  | Q2/FY March 2021 |  | YoY |  | Full-year estimate |
|  | Results(a) | Sales ratio | Results(b) | Sales ratio | (b)-(a) | \% | Achievement rate |
| SG\&A Expenses | 9,403 | 31.5\% | 9,102 | 33.2\% | (301) | (3.2\%) | 46.6\% |
| Employment Cost | 3,839 | 12.9\% | 3,774 | 13.7\% | (65) | (1.7\%) | 45.3\% |
| Advertising Cost | 2,151 | 7.2\% | 2,103 | 7.7\% | (47) | (2.2\%) | 44.7\% |
| Other Expenses | 3,412 | 11.4\% | 3,223 | 11.7\% | (188) | (5.5\%) | 43.9\% |

## Q2/FY March 2021: Operating Results by Segment

| Net Sales <br> [unit: million yen] | Q2/FY March 2020 |  | Q2/FY March 2021 |  | YoY |  | Full-year estimate <br> Achievement rate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results(a) | Sales ratio | Results(b) | Sales ratio | (b)-(a) | \% |  |
| Automobile-related | 26,890 | 90.1\% | 24,279 | 88.4\% | $(2,610)$ | (9.7\%) | 45.5\% |
| Ad-related | 10,548 | 35.3\% | 10,525 | 38.3\% | (23) | (0.2\%) | 46.7\% |
| Information and services | 2,675 | 9.0\% | 2,575 | 9.4\% | (100) | (3.8\%) | 48.3\% |
| Sales of goods | 13,665 | 45.8\% | 11,179 | 40.7\% | $(2,486)$ | (18.2\%) | 43.9\% |
| Lifestyle-related | 2,101 | 7.0\% | 1,959 | 7.1\% | (142) | (6.8\%) | 46.9\% |
| Real Estate | 89 | 0.3\% | 76 | 0.3\% | (13) | (14.6\%) | 52.7\% |
| Other Business | 763 | 2.6\% | 1,139 | 4.2\% | 376 | +49.3\% | 49.2\% |
| Total | 29,845 | 100.0\% | 27,456 | 100.0\% | $(2,389)$ | (8.0\%) | 45.8\% |
| Operating Income [unit: million yen] | Q2/FY March 2020 |  | Q2/FY March 2021 |  | YoY |  | Full-year estimate |
|  | Results(a) | Profit Margin | Results(b) | Profit Margin | (b)-(a) | \% | Achievement rate |
| Automobile-related | 3,436 | 12.8\% | 3,391 | 14.0\% | (44) | (1.3\%) | 49.4\% |
| Lifestyle-related | 94 | 4.5\% | 161 | 8.3\% | 67 | +71.1\% | 81.2\% |
| Real Estate | 89 | 99.9\% | 64 | 84.2\% | (25) | (28.1\%) | 98.0\% |
| Other Business | 31 | 4.1\% | 59 | 5.2\% | 28 | +91.0\% | 40.5\% |
| Management Division | (931) | - | (838) | - | 93 | - | 40.9\% |
| Total | 2,719 | 9.1\% | 2,838 | 10.3\% | 118 | +4.4\% | 54.3\% |

## Q2/FY March 2021: Consolidated Balance Sheet

| [unit: million yen] | As of March 31, 2020 |  | As of September 30, 2020 |  | increase and decrease |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Results(a) | Ratio | Results(b) | Ratio | (b)-(a) | \% |
| Current Assets | 28,231 | 63.1\% | 29,632 | 62.6\% | 1,401 | 105.0\% |
| Non-Current Assets | 16,494 | 36.9\% | 17,735 | 37.4\% | 1,241 | 107.5\% |
| Current Liabilities | 11,268 | 25.2\% | 11,913 | 25.1\% | 644 | 105.7\% |
| Non-Current Liabilities | 1,524 | 3.4\% | 1,417 | 3.0\% | (106) | 93.0\% |
| Net Assets | 31,932 | 71.4\% | 34,037 | 71.9\% | 2,104 | 106.6\% |
| Total Assets | 44,726 | 100.0\% | 47,368 | 100.0\% | 2,642 | 105.9\% |


| [unit: million yen] | As of March 31, 2020 |  | As of September 30, 2020 |  | increase and decrease |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Results(a) | Ratio | Results(b) | Ratio | (b)-(a) | \% |
| Cash and cash equivalents | 18,057 | $40.4 \%$ | 18,380 | $38.8 \%$ | 323 | $101.8 \%$ |
| Interest-bearing debt | 3,757 | $8.4 \%$ | 3,578 | $7.6 \%$ | $(179)$ | $95.2 \%$ |
| Net cash | 14,299 | $32.0 \%$ | 14,802 | $31.2 \%$ | 502 | $103.5 \%$ |

## Q2/FY March 2021: Consolidated Statements of Cash Flows

| [unit: million yen] | Q2/FY March 2020 <br> Results(a) | Q2/FY March 2021 <br> Results(b) | YoY <br> (b)-(a) |
| :--- | ---: | ---: | ---: |
| Cash Flows from Operating Activities | 2,694 | 1,890 | $(804)$ |
| Cash Flows from Investing Activities | 901 | $(241)$ | $(1,143)$ |
| Cash Flows from Financing Activities | $(664)$ | $(806)$ | $(141)$ |
| Cash and Cash Equivalents at End of Term | 18,289 | 18,160 | $(129)$ |


| [unit: million yen] | Q2/FY March 2020 <br> Results(a) | Q2/FY March 2021 <br> Results(b) | YoY <br> (b)-(a) |
| :--- | :---: | :---: | :---: |
| Investment Amount <br> (Tangible/intangible fixed assets*) | 1,436 | 330 | $(1,106)$ |
| Depreciation <br> (Tangible/intangible fixed assets) | 428 | 442 | 14 |
| Amortization of Goodwill | 213 | 215 | 1 |

## Consolidated Earnings (quarterly transition)

| [unit: million yen] | $\begin{gathered} \text { FY2019 } \\ \text { March,Q1 } \end{gathered}$ | $\begin{gathered} \text { FY2019 } \\ \text { March,Q2 } \end{gathered}$ | $\begin{gathered} \text { FY2019 } \\ \text { March,Q3 } \end{gathered}$ | $\begin{gathered} \text { FY2019 } \\ \text { March,Q4 } \end{gathered}$ | $\begin{gathered} \text { FY2020 } \\ \text { March,Q1 } \end{gathered}$ | $\begin{gathered} \text { FY2020 } \\ \text { March,Q2 } \end{gathered}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q3 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q4 } \end{aligned}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q1 } \end{gathered}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q2 } \end{gathered}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q3 } \end{gathered}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q4 } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Sales | 15,816 | 14,774 | 17,228 | 14,430 | 14,698 | 15,147 | 15,134 | 14,147 | 13,518 | 13,937 |  |  |
| Gross Profit | 5,900 | 5,734 | 6,389 | 5,807 | 5,951 | 6,172 | 6,282 | 6,000 | 5,962 | 5,978 |  |  |
| EBITDA | 1,626 | 1,287 | 2,069 | 936 | 1,760 | 1,602 | 1,962 | 1,130 | 1,829 | 1,667 |  |  |
| Operating Income | 1,263 | 954 | 1,739 | 606 | 1,448 | 1,271 | 1,622 | 794 | 1,502 | 1,335 |  |  |
| Ordinary Income | 1,421 | 1,001 | 1,805 | 775 | 1,436 | 1,341 | 1,806 | 769 | 1,554 | 1,273 |  |  |
| Net Income | 914 | 600 | 1,193 | 449 | 1,035 | 2,142 | 1,390 | 421 | 1,017 | 774 |  |  |
| [unit: million yen] | $\begin{aligned} & \text { FY2019 } \\ & \text { March,Q1 } \end{aligned}$ | $\begin{aligned} & \text { FY2019 } \\ & \text { March,Q2 } \end{aligned}$ | $\begin{aligned} & \text { FY2019 } \\ & \text { March,Q3 } \end{aligned}$ | $\begin{gathered} \text { FY2019 } \\ \text { March,Q4 } \end{gathered}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q1 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q2 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q3 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q4 } \end{aligned}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q1 } \end{gathered}$ | $\begin{aligned} & \text { FY2021 } \\ & \text { March,Q2 } \end{aligned}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q3 } \end{gathered}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q4 } \end{gathered}$ |
| SG\&A Expenses | 4,637 | 4,779 | 4,649 | 5,200 | 4,502 | 4,901 | 4,660 | 5,205 | 4,459 | 4,642 |  |  |
| Employment Cost | 1,996 | 1,955 | 1,914 | 2,005 | 1,917 | 1,922 | 1,938 | 1,942 | 1,902 | 1,872 |  |  |
| Advertising Cost | 908 | 1,195 | 1,001 | 1,380 | 945 | 1,205 | 989 | 1,462 | 964 | 1,139 |  |  |
| Other Expenses | 1,732 | 1,628 | 1,733 | 1,814 | 1,638 | 1,773 | 1,732 | 1,800 | 1,593 | 1,630 |  |  |

## Consolidated Earnings by Segment (quarterly transition)

| Net Sales [unit: million yen] | $\begin{gathered} \text { FY2019 } \\ \text { March,Q1 } \end{gathered}$ | $\begin{aligned} & \text { FY2019 } \\ & \text { March,Q2 } \end{aligned}$ | $\begin{aligned} & \text { FY2019 } \\ & \text { March,Q3 } \end{aligned}$ | $\begin{aligned} & \text { FY2019 } \\ & \text { March,Q4 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q1 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q2 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q3 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q4 } \end{aligned}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q1 } \end{gathered}$ | $\begin{aligned} & \text { FY2021 } \\ & \text { March,Q2 } \end{aligned}$ | $\begin{aligned} & \text { FY2021 } \\ & \text { March,Q3 } \end{aligned}$ | $\begin{aligned} & \text { FY2021 } \\ & \text { March,Q4 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Automobile-related | 14,303 | 13,253 | 15,718 | 12,892 | 13,219 | 13,670 | 13,495 | 12,483 | 11,935 | 12,344 |  |  |
| Ad-related | 5,187 | 5,325 | 5,368 | 5,397 | 5,161 | 5,387 | 5,366 | 5,569 | 5,163 | 5,361 |  |  |
| Information and services | 1,255 | 1,185 | 1,264 | 1,336 | 1,259 | 1,415 | 1,452 | 1,428 | 1,253 | 1,322 |  |  |
| Sales of goods | 7,860 | 6,742 | 9,085 | 6,158 | 6,798 | 6,867 | 6,676 | 5,485 | 5,518 | 5,660 |  |  |
| Lifestyle-related | 1,085 | 1,103 | 1,075 | 1,070 | 1,044 | 1,057 | 1,022 | 1,044 | 981 | 978 |  |  |
| Real Estate | 48 | 49 | 49 | 47 | 46 | 43 | 35 | 35 | 37 | 39 |  |  |
| Other Business | 379 | 368 | 384 | 420 | 388 | 375 | 581 | 583 | 564 | 575 |  |  |
| Total | 15,816 | 14,774 | 17,228 | 14,430 | 14,698 | 15,147 | 15,134 | 14,147 | 13,518 | 13,937 |  |  |


| Operating Income [unit: million yen] | $\begin{gathered} \text { FY2019 } \\ \text { March,Q1 } \end{gathered}$ | FY2019 March,Q2 | $\begin{aligned} & \text { FY2019 } \\ & \text { March,Q3 } \end{aligned}$ | FY2019 <br> March, Q4 | $\begin{aligned} & \text { FY2020 } \\ & \text { March, Q1 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March, Q2 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q3 } \end{aligned}$ | $\begin{aligned} & \text { FY2020 } \\ & \text { March,Q4 } \end{aligned}$ | FY2021 <br> March,Q1 | $\begin{aligned} & \text { FY2021 } \\ & \text { March,Q2 } \end{aligned}$ | $\begin{gathered} \text { FY2021 } \\ \text { March,Q3 } \end{gathered}$ | $\begin{aligned} & \text { FY2021 } \\ & \text { March,Q4 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Automobile-related | 1,554 | 1,208 | 2,009 | 986 | 1,793 | 1,642 | 1,981 | 1,164 | 1,786 | 1,605 |  |  |
| Lifestyle-related | 71 | 94 | 68 | 15 | 51 | 43 | 32 | 42 | 81 | 80 |  |  |
| Real Estate | 48 | 48 | 49 | 46 | 47 | 42 | 35 | 9 | 33 | 31 |  |  |
| Other Business | 11 | 12 | 18 | 14 | 14 | 17 | 28 | (1) | 22 | 37 |  |  |
| Management Division | (422) | (408) | (406) | (455) | (457) | (474) | (456) | (420) | (420) | (418) |  |  |
| Total | 1,263 | 954 | 1,739 | 606 | 1,448 | 1,271 | 1,622 | 794 | 1,502 | 1,335 |  |  |

## Operating Results 10-year Summary

| [unit: million yen] | FY2011 <br> March | FY2012 March | FY2013 March | FY2014 March | FY2015 <br> March | FY2016 March | FY2017 March | FY2018 March | FY2019 <br> March | FY2020 <br> March |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Sales | 28,779 | 30,582 | 38,287 | 54,761 | 48,602 | 54,297 | 56,717 | 62,111 | 62,251 | 59,127 |
| Operating Income | 6,111 | 5,846 | 4,209 | 4,735 | 4,233 | 4,071 | 2,795 | 3,674 | 4,565 | 5,136 |
| Net Income | 3,197 | 3,275 | 2,290 | 2,627 | 2,381 | (390) | 1,506 | 519 | 3,159 | 4,991 |
| EBITDA*1 | 6,856 | 6,540 | 5,161 | 6,483 | 6,039 | 6,149 | 4,547 | 5,396 | 5,920 | 6,455 |
| Adjusted Net Income*2 | 3,620 | 3,680 | 2,836 | 3,555 | 3,308 | 641 | 2,145 | 1,151 | 3,596 | 5,420 |
| Depreciation | 322 | 288 | 404 | 819 | 879 | 1,046 | 1,113 | 1,089 | 916 | 890 |
| Amortization of Goodwill | 422 | 405 | 546 | 928 | 926 | 1,032 | 638 | 632 | 437 | 429 |

*1 EBITDA was calculated with the equation: operating income + depreciation + amortization of goodwill
*2 Adjusted Net Income was calculated with the equation: net income + amortization of goodwill

## Operating Results 10-year Summary by Segment

| Sales [unit: million yen] | FY2011 <br> March | FY2012 <br> March | FY2013 <br> March | FY2014 <br> March | FY2015 <br> March | FY2016 <br> March | FY2017 <br> March | FY2018 <br> March | FY2019 <br> March | FY2020 March |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Automobile-related | 25,566 | 26,704 | 33,687 | 50,138 | 44,056 | 49,486 | 51,025 | 56,100 | 56,167 | 52,870 |
| Ad-related | 20,558 | 20,579 | 21,163 | 21,412 | 21,593 | 21,006 | 21,231 | 21,618 | 21,278 | 21,485 |
| Information and services | 3,083 | 3,312 | 3,749 | 4,464 | 4,546 | 5,087 | 4,893 | 5,053 | 5,041 | 5,557 |
| Sales of goods | 1,923 | 2,813 | 8,774 | 24,262 | 17,915 | 23,392 | 24,899 | 29,429 | 29,847 | 25,827 |
| Lifestyle-related | 2,616 | 3,470 | 3,837 | 3,541 | 3,393 | 3,466 | 4,236 | 4,370 | 4,335 | 4,168 |
| Real Estate | 181 | 166 | 163 | 167 | 164 | 162 | 187 | 213 | 195 | 160 |
| Other Business | 415 | 240 | 597 | 913 | 988 | 1,182 | 1,268 | 1,426 | 1,553 | 1,928 |
| Total | 28,779 | 30,582 | 38,287 | 54,761 | 48,602 | 54,297 | 56,717 | 62,111 | 62,251 | 59,127 |
| Operating Income [unit: million yen] | FY2011 <br> March | FY2012 <br> March | FY2013 March | FY2014 March | FY2015 March | FY2016 March | FY2017 <br> March | FY2018 March | FY2019 March | FY2020 March |
| Automobile-related | 7,281 | 7,272 | 5,916 | 6,217 | 5,624 | 5,277 | 3,939 | 4,933 | 5,758 | 6,582 |
| Lifestyle-related | 301 | 228 | 131 | 248 | 338 | 307 | 478 | 370 | 249 | 169 |
| Real Estate | 104 | 83 | 85 | 69 | 96 | 109 | 147 | 170 | 193 | 135 |
| Other Business | (91) | (149) | (323) | (140) | (94) | (66) | (136) | (71) | 57 | 58 |
| Management Division | $(1,484)$ | $(1,589)$ | $(1,599)$ | $(1,659)$ | $(1,732)$ | $(1,554)$ | $(1,633)$ | $(1,728)$ | $(1,693)$ | $(1,809)$ |
| Total | 6,111 | 5,846 | 4,209 | 4,735 | 4,233 | 4,071 | 2,795 | 3,674 | 4,565 | 5,136 |

## © Рзото

## Future Outlook

The IR information in this document includes a future outlook.
Such information other than the past events may be influenced by the risk and uncertainty due to the competition, market, and systems in the field of our company's business. As a result, the outlook based on the assumption and estimation with available information may be different from actual results and performance in the future. We would appreciate your understanding.

## For Inquiries

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[^0]:    Note: We have changed key management indicators from net sales to gross profit on the assumption that
    the "Accounting Standard for Revenue Recognition" will be applied in the future.
    Note: For EPS, the effects of the 2-for-1 stock split with the effective date being July 1, 2019 was taken into account.

